

Warranty

The manufacturer's warranty on all Hi-Torque gear reduction starter motors is for a period of (1) Year, covering the Starter Motor ONLY. The Warranty is subject to the following conditions.

Warranty Conditions

- All claims must be made in the warranty period of 12 Months.
- Any starter motor found to have faulty workmanship will be replaced free of charge.
- This warranty does not apply to items that have been subject to neglect, misuse, abuse, accidental or intentional damage, unauthorized repairs, modifications, incorrect application or installation.
- The warranty does not cover the cost of freight, installation or removal of items.
- The warranty of 12 months only applies to items being used for normal road use.
- C.A.E. Performance Products recommend that this product be fitted by qualified personnel.

ORDERING

Orders can be placed by phone, fax or e-mail. We prefer official purchase orders from account customers. Please quote the part number, quantity and any special requirements when ordering.

SHIPPING

All orders are dispatched upon payment (except account customers). We ship Australia-wide every day. If you wish to use your own courier, please advise us of your courier name & account details & we can organize pick-up. Transport insurance can be arranged at the request of the purchaser.

RETURN OF GOODS

All part returned will incur a 20% re-stocking fee. Freight is to be paid by customer unless the goods are being returned due to manufacturing defect or shipping error, in which case they are to be shipped using our Australia Post Reply Paid account. C.O.D. post will NOT be accepted under any circumstances. Goods specifically made to customer requests cannot be returned for credit. All goods remain the property C.A.E. Performance Products Pty Ltd until paid for in full.

DAMAGE

All goods are shipped in good condition & are packed accordingly. We can only handle damage claims for prepaid freight.

PAYMENT

Payment can be made by credit card, direct deposit, cheque/money order or cash over the counter. Please note that cheques & money orders must include the full amount of the order & freight costs. Personal cheques are subject to bank clearance (5 business days).